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| C:\Users\user\Desktop\pppppp.jpg  **TAHIR HUSSAIN** | **Contact No:- 09019555835, 9475559855,**  **tahirhussainnazar@gmail.com**  **Address:-#326 Uttarayan Gopalpur Asansol Kolkata 713304** |

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| |  | | --- | | EDUCATION | | BSC. in Hospitality Management from West Bengal University of Technology  10th passed from BSEB in 2007  12th passed from BSEB in 2009 | | INDUSTRIAL TRAINING | | Completed Industrial Training from The Leela kempinski GOA in the following departments.  **Housekeeping**  **Front Office**  **F&B Service**  **F&B Production**  Experience in Handling Domestic and Foreign Guest  Written and oral communication skill for direct and frequent communication with internal and external customer  Handling Guest with their problem and give them a positive change in a very technical manner.  Participation in problem solving and other work improvements. | | Skills | | **Avid knowledge of housekeeping procedures Well versed with the standards of hygiene and sanitation Demonstrated ability to perform duties in a busy environment**  **Strong interpersonal and communication skills Good time management skills Courteous with clients, residents and staff Sound ability to perform physically demanding chores willing to stretch existing working hours to accommodate work**  **MS OFFICE** | | Software knowledge | | Microsoft Office  Excel, Words, Power Point. IDS.CHAMPION, FIDILIO, WINHMS | | LANGUAGE |   English, Hindi, Kannada, Tamil | |  |  | | --- | --- | | Work Experience | | | **Presently working at******Mayflower Hospitality** as a Operation Manager in Bangalore, (AUG 2016 to till Date)****Worked at **MEUSE JUPITER BUSINESS & LUXURY HOTELS** (**Total no of rooms 78**) as a Housekeeping Manager in **Nasik (Maharashtra)** (AUG 2015 till JUL 2016).****Worked at **Cartier Hotels & Resorts**** **(**Total no of rooms 68**) a Deputy Housekeeper in **Bangalore**, (July- 2014 till AUG 2015).****Worked at **Starlit Suites** (Total no of rooms 126) as a Housekeeping Sr. Supervisor in **Bangalore**,**  **(Pre-Opening Property (JAN 2014 till JUNE 2014).****Worked at **Park Plaza** (**Total no of 113 rooms**) as a Housekeeping Supervisor in **Ludhiana**,** **(March 2013 till JAN 2014).** | | | JOB RESPONSIBILITIES |   Obtains list of vacant rooms to be cleaned immediately & list of prospective checkouts or discharges in order to prepare work assignments.  Assigns team members their duties, and inspects work for conformance to prescribed standards of cleanliness.  Maintain clear and efficient communication and coordination with the Front Office and other departments of the hotel.  .  Schedules cleaning for lobby area, public restrooms, telephone areas, hallways, entrances, elevators.  Schedules periodic major cleaning projects including carpet shampooing, cleaning of walls and baseboards, cleaning of windows, elevator doors and tracks.  Schedules cleaning of all meeting rooms after a completed function.  Schedules deep cleaning of all meeting rooms on periodic basis including carpet shampooing, cleaning of walls and baseboards, cleaning of windows, etc.  Inventories cleaning supplies & linen stock to ensure adequate supplies.   |  | | --- | | DECLERATION |   I do here by declare that the information furnished above is true to the best of my Knowledge.  **PROFILE SUMMARY**    Hard working, result oriented, self-motivated individual  With diversified work experience, in the field of Hospitality. Execution of small deals Implementation of new ideas for better services. |
| |  | | --- | | CAREER OBJECTIVE | | **Want to prove the strength of my inner entity with sheer hard work, discipline, dedication & determination so that the horizontal & vertical growth of me along with the family gets intermingled.**  **Hobby** | | Travelling, making friends & keeping a strong public relationship with people from different walk of life.  **Date:-**  **Date:-**  Place: Bangalore | |  | | |  | | --- | | **PROFESSIONAL QUALIFICATION**  Bachelor's Degree in Hospitality Management from Durgapur Institute of Science, Technology and Management, Durgapur, (W.B)  **Affiliated to West Bengal University of Technology (WBUT), Kolkata, W.B**  **Personal Details**   * **Date of Birth:- 01 January 1990** * **Fathers Name:- Md Abu Taiyab** * **Fathers Occupation:- Government Service** * **Nationality:- Indian**     **Signature**  **Tahir Hussain** | |